

WRIGHT RENOVATIONS
4844 LAKEBORN DRIVE
WHITE LAKE MI 48383
248.396.8885 MOBILE
248.529.6412 FAX

CUSTOMER SATISFACTION SURVEY

Thank you for the opportunity to work on your project. We are glad that you called upon us and hope that if future needs arise you will call on us again.

We hope the quality of our work pleased you. Any input you have regarding our performance would be greatly appreciated. Your comments are an important part of our quality assurance program.

Would you please take the time to complete this form so that future clients will gain from your and our experience? *Please print out the form, complete and either mail or fax to us.*

Were your needs meet promptly?

- Before the job () Yes () No
- During the job () Yes () No
- After the job () Yes () No

Did the project..

- Start on time () Yes () No
- Complete on time () Yes () No
- Finish cleanly () Yes () No

Were our workers/subs courteous?

- () Yes () No

Did we fulfill our agreements?

- () Yes () No

Did you receive the value you expected?

- () Yes () No

Was the quality of work as expected?

- () Yes () No

Will you consider us for future projects?

- () Yes () No

Please write in any additional comments:

May we use your name as a reference on future jobs?

- () Yes () No

Signature_____

Date_____